



CERTIFICATE



Management System as per ISO/IEC 20000-1: 2018

In accordance with TÜV AUSTRIA procedures, it is hereby certified that

ORANGE ESPAGNE S.A.U

Parque Empresarial La Finca, Edificio 5, Paseo del Club Deportivo,
nº1

Pozuelo de Alarcón
28223, MADRID, SPAIN

Applies an IT Service Management System in line with the above Standard for the
following Scope

**THE SERVICE MANAGEMENT SYSTEM OF ORANGE ESPAGNE S.A.U SUPPORTING
THE SERVICES TO ENTERPRISE CUSTOMERS FROM THE POZUELO DE ALARCÓN
SITE (MADRID) IN ACCORDANCE WITH THE SERVICE CATALOGUE.**

Certificate Registration No.: **20202190001995**

Valid until: 2026-11-02

Initial certification: 2019-07-30

Ana Vega
Head of Management Systems & Products Certification Division

Certification Body
at TÜV AUSTRIA

Athens, 2023-11-03

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification
procedures and is subject to regular surveillance audits.

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